

From: [Noel Oliver](#)
To: [Licensing Com](#)
Subject: Premise License representation
Date: 13 August 2020 13:50:59
Attachments: [image002.jpg](#)

Application Ref : M177800

Name of Premises: The Reefside Kiosks

Address of Premises: Boscombe Pier, Undercliffe Drive, Bournemouth, BH5 1BN

Reasons for Representation:

The Prevention of Crime and Disorder – Seafront Operations consider that the provision of alcohol for On/Off premises consumption in an area known to be affected by anti-social behaviour would be detrimental to the area and cause a foreseeable uplift in Police demand to the area.

The Prevention of Public Nuisance - The layout of the premises does not give confidence to Seafront Operations that the operator will be capable of retaining control and a duty of care over patrons that purchase alcohol from the premises as firstly there appears to be no dedicated toilet facilities detailed on the plans, which will encourage customers to use municipal toilets or seek alternatives on the occasions when they are out of service. Secondly, there is no apparent permanent demarcation which will detail where the premises ends and the public area begins. This creates confusion and uncertainty as to the areas of responsibility for the premises. The demarcation from crowd barriers is not suitable as these can easily be removed or ignored.

regards



Noel Oliver
Contract & Commercial Manager
Destination and Culture

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From: [Councillor Jane Kelly](#)
To: [Licensing Com](#)
Subject: Premise License representation
Date: 14 August 2020 11:15:23
Attachments: [image002.png](#)

Application Ref : M177800

Name of Premises: The Reefside Kiosks

Address of Premises: Boscombe Pier, Undercliff Drive, Bournemouth, BH5 1BN

Reasons for Representation:

The Prevention of Crime and Disorder – As Ward Councillor for Boscombe West I consider that the provision of alcohol for On/Off premises consumption in an area known to be affected by anti-social behaviour would be detrimental to the area and cause an inevitable increase in incidents requiring Police and Security officers’ presence.

The Prevention of Public Nuisance – The sale of alcohol in this location would encourage street drinking around the pumping station and more requirement for public toilets than the current level. We have had issues in the past with rough sleeping in the enclosed seating areas behind the kiosks and I feel that this could again escalate if alcohol were available at the kiosks. Anti-social behaviour would probably also escalate and the refusal to serve those who were already drunk would cause situations not beneficial to our visitor experience.

The granting an off sales licence for sites which don’t have customer facilities or staff able to engage with difficult customers etc would not improve our tourism offer of a family friendly seaside resort. We already have problems with large groups congregating below the Pier every weekend holding ‘Raves’. If any potential license was given agreement into the evening hours, this would exacerbate the above issues, causing local residents to experience potential noise and intimidating behaviour.

The Protection of Children from Harm – There are often many children with their families in the area of the kiosks and so it would be entirely inappropriate to combine the sales of beach accessories, sweets and gifts in one, ice-creams, snacks and hot and cold soft drinks in the other, with alcohol, in what is often a very crowded area where families congregate and queue for refreshments. There is The Neptune Pub immediately opposite and Urban Reef just a few hundred yards away, both of which cater for the sale of alcohol, no further availability is desirable or appropriate.

I hope that the above comments will be noted and taken into consideration when this application is determined.

Kind regards

Jane



Shadow Cabinet Member for Neighbourhoods

From: [Councillor Anne Filer](#)
To: [Licensing Com](#)
Cc: [Councillor Roberto Rocca](#)
Subject: Application M177800 Boscombe Pier
Date: 18 August 2020 10:00:39
Attachments: [image001.jpg](#)

I am writing as the ward councillor for East Cliff & Springbourne Ward, which begins just a metre from the application premises. I am also writing on behalf of my ward colleague, Cllr. Roberto Rocca. The details of my objection are as follows:

Application Ref : M177800

Name of Premises: The Reefside Kiosks

Address of Premises: Boscombe Pier, Undercliff Drive, Bournemouth, BH5 1BN

Reasons for Representation:

The Protection of Children from Harm – There are always many children with their families in the area of the kiosks and so it would be entirely inappropriate to combine the sales of beach accessories, sweets and gifts in one, ice-creams, snacks and hot and cold soft drinks in the other, with alcohol. In good weather, throughout the year, this is a crowded area, where families congregate and queue for refreshments. Topsy or drunken customers and young children simply do not mix.

There is The Neptune Pub immediately opposite and Urban Reef just a few hundred yards away, both of which cater for the sale of alcohol, no further availability is desirable or appropriate.

The Prevention of Crime and Disorder – I consider that the provision of alcohol for On/Off premises consumption in an area known to be affected by anti-social behaviour would be detrimental to the area and cause an inevitable increase in incidents requiring Police and Security officers' presence.

The Prevention of Public Nuisance – The sale of alcohol in this location would encourage street drinking around the pumping station and more requirement for public toilets than the current level. Anti-social behaviour would likely escalate and the refusal to serve those who were already drunk would cause situations not beneficial to our visitor experience.

The granting an off sales licence for sites which don't have customer facilities or staff able to engage with difficult customers can only be of detriment to a family friendly seaside resort. We already have problems with large groups congregating below the Pier every weekend. If any potential license was given agreement into the evening hours, this would exacerbate the above issues, causing local residents to experience potential noise and intimidating behaviour.

I hope that the above comments will be noted and taken into consideration when this application is determined.

Kind regards

Anne Filer & Roberto Rocca



Councillor Anne Filer
East Cliff & Springbourne Ward
bcpcouncil.gov.uk

Licensing Team,
Town Hall Annes,
St Stephens Road,
Bournemouth,
BH2 6DY

19th August, 2020

Dear Sir/Madam

RE: M177800 Reefside Catering Limited

I and my father have apartments at Honeycombe Beach Apartment numbers and . We would strongly object to even more Alcohol being sold on the seafront around Boscombe Pier. I am also a Director of the Honeycombe Beach Residents Association and have been informed by a number of Residents that they have sent numerous letters regarding the trouble that has occurred recently.

This year has been particularly bad and if the various departments within Bournemouth Council Liaised you would see the numerous complaints that have been raised regarding the number of drunk individuals often in large groups who consume large amounts of alcohol and drugs and play loud music throughout the night. This has impacted on the Health and caused anxiety to the residents at Honeycombe Beach. The Police have also been informed on a number of occasions.

Boscombe Beach has always been promoted as a Safe Family Beach not a playground for the drunk and disorderly. We can not allow drunk selfish individuals to disturb the comfort, safety and security of both residents and families visiting this Beach. The current situation will put off Families visiting the beach and impact on the tourist trade.

On tap alcohol being sold from the Kiosks will only make this problem worse.

We strongly object.

Yours faithfully,

From:
To: [Licensing Com](#)
Cc: [Councillor Jane Kelly](#)
Subject: The Reefside kiosks, Boscombe Pier
Date: 19 August 2020 18:43:28

Good afternoon,

I have received an email from Cllr Jane Kelly with information regarding the application for an alcohol license request from Boscombe Pier Kiosks.

My husband and I have lived in UnderCliff Road for 20 years and have been blighted by revellers coming off the beach " full of booze" this year.

We would like to add our objections as comprehensively outlined by Cllr Jane Kelly.

We have experienced increasing antisocial behaviour.

We have an annual license to a beach hut near by(20 years) and the gaps between each have been used as a toilet as absolutely stinks most of the time.

The police have to attend almost on a daily basis in fine weather due to drunken behaviour.Noise levels have increased into the early hours of the next day and all summer subjected to "Raves" under the pier every weekend.

There is also a constant smell of cannabis and rowdy behaviour, beer and wine bottles everywhere and because public toilets close at night the acrid smell of urine and human waste is everywhere around the pier.

We have been woken in the early hours by drunks in groups walking up Sea Road singing and shouting or raging at one another.

We have more than adequate availability to purchase alcohol at James and White Bistro in Sea Road, The Harvester Pub and Urban Reef Restaurant to the left of the pier.

In fact since the relaxation of the lockdown large gatherings have taken place outside The Harvester and Urban Reef as well as on the beach under the pier.

This has often become a "no go "area and we have witnessed families moving away.

This is meant to be a safe and family friendly beach and adding yet another outlet source to purchase alcohol will potentially have a further detrimental affect to our area.

We even have security personnel here at the moment to manage issues and keep us safe.

We strongly object to this application.

Kind regards

Honeycombe Chine
Boscombe
BH5 1LG

Licensing Team
Town Hall Annex
St Stephens Road
Bournemouth
BH2 6DY

2 September 2020

Dear Sir/Madam

New Premises Licence Application Reference M177800
Reefside Catering Limited, Reefside Kiosks Kiosk 1 & 2 Boscombe Pier Sea Road,
Boscombe, Bournemouth BH5 1BN

We strongly object to the application made by Reefside Kiosks for an alcohol licence (see application below). Our reasons are as follows:

The prevention of crime and disorder

For alcohol to be sold by Reefside Kiosks on or off their premises situated next to Boscombe Pier could encourage extensive drinking by individuals from 10 am in the morning to 7pm with purchasers likely to take tins and glass bottles of alcohol onto the beach where families are relaxing and children playing safely. The easier it is for people to purchase freely available and inexpensive alcohol next to the beach could lead to drunken and disorderly behaviour.

In addition, easy access to alcohol could incentivise even more so, gatherings of young people on the beach or nearby, partaking in parties and raves, which could constitute a breach of the peace. Please see attached our letter sent on 21 July 2020 to Ms Kelly Ansell and Mr Chris Saunders. Ms Ansell responded by email on 23 July 2020. (Ms Ansell is the Service Director – Communities Environment and Community at BCP Council). Our complaint and Ms Ansell's response were in respect of rave parties that now happen on a regular basis on the beach below and close to Boscombe Pier.

Public Safety

In the interests of public safety, it would not be advisable to have available a shop selling take away alcohol next to the beach. This is likely to result in tins and glass bottles being discarded by purchasers who have been drinking alcohol and who may not be as careful and thoughtful as those not consuming take away alcohol.

It is a different scenario for The Harvester and Urban Reed who sell alcohol in a responsible way by providing tables for their customers to sit and enjoy their drinks and who ensure that all resultant litter is speedily and safely removed.

The prevention of public nuisance

The more alcohol that is sold in a small area frequented largely by families and children could lead to drunken and disorderly behaviour by those drinking to excess. We would again refer you to Ms Ansell's email dated 23 July 2020.

Approval of the proposed licence could lead to a huge increase in the sale of alcohol leading in turn to drunken behaviour with revellers continuing to drink after 7pm leading to an increase in late-night noise which is already an issue for Honeycombe Beach and other local residents. This in turn could result in a breach of the peace and affect public safety.

The protection of children from harm

It is of the utmost importance to protect children from harm. By permitting the sale of alcohol not only in tins but also in glass bottles next to a beach frequented by many children would not be advisable, sensible or responsible.

Thank you for considering our objections.

Yours faithfully

Dear Sir/Madam

Illegal Rave – Boscombe Pier - Saturday 4, 11 and 18 July 2020

**Residents have a legal right to be protected against statutory noise nuisance.
(Environmental Protection Act 1990, [section 79](#) and [80](#))**

We are residents at Honeycombe Beach, Honeycombe Chine, which is situated close to Boscombe Pier. We wish to make a formal complaint about the unsociable behaviour of a large group of young people who congregated close to and under Boscombe Pier on Saturday 18 July 2020 and into the early hours of 19 July 2020 evening. We understand that this is not the first Saturday that this unlawful event has occurred.

The gathering amounts to an illegal “rave” which commences at circa 9pm on a Saturday evening and continues well into the early hours. Drink and drugs are consumed along with the extremely loud noise from a “boom box” controlled by a computer. This is not acceptable and we and other residents who live nearby are negatively affected. We cannot sleep, we cannot relax, it is extremely stressful and it interferes with the use and enjoyment of our home and premises. Our health will be adversely affected through the anxiety, stress and lack of sleep that we experience and the behaviour is unlawful.

Our neighbours telephoned the local Police on Saturday evening. The Police informed them that they were aware of the situation as other complaints had been received but no action was being planned as it was not a Police matter. The adviser suggested contacting the Environmental Health Department. On contacting this department, our neighbours were informed that the situation was being “monitored” but no explanation of what this meant or might result in was given.

Having spoken to the organiser of the rave at 12.30 am (19 July), and requesting him to turn off the music he informed us that a further rave is planned for Saturday 26 July 2020.

Please kindly confirm to us as soon as possible that you will take steps to prevent the next “rave” happening next Saturday evening together with information as to what steps we need to take should any such event occur at any other time in the future. This information to include contact details (name and telephone numbers) to ensure that this matter can be dealt with expediently.

We look forward to hearing from you.

Kind regards

Begin forwarded message:

From: Kelly Ansell

Subject: RE: Illegal Raves

Date: 23 July 2020 at 14:56:26 BST

To: Chris Saunders

Cc: Andrew Williams, Peter Haikin, Matthew King

Good afternoon Mr [redacted] and apologies for the delay in my reply. I am sorry to hear about the issues you and fellow residents have been experiencing and can confirm that I have now discussed this with senior police colleagues.

To begin by addressing the lack of clarity about jurisdiction; it is challenging for the Council to use powers available to us under the Environmental Protection Act 1990 in these circumstances given that the serving of notices should ideally be linked to a premise in order to be effective. We do also have Anti-Social Behaviour powers that could be helpful - but often these are not the most suitable means of dealing with an issue in real time. As you are aware, we have an out of hours service available until 3am Monday to Saturday and our officers will seek to attend incidents of this nature where possible and safe to do so. However, the events in question as I understand them, constitute a breach of the peace as opposed to a simple noise issue, and as such, the primary response agency should be the Police, which I have discussed and agreed with the BCP Superintendent today.

Having investigated the response this last weekend, from both the Council and the Police perspectives, I am keen to ensure that residents see more responsive action and I have agreed measures today to ensure that this is the case;

- My out of hours officers will attend if necessary, to support any Police action - but the Police will be the first responders
- Proactive patrols will be undertaken by the Police
- A pre-emptive dispersal order has been agreed - this means that the Police will have the power to require any person involved in anti-social behaviour or criminality, to leave the specified area for 48 hours. Breach of this direction is an arrestable offence
- My CCTV team will also proactively monitor the pier and surrounding areas and will inform the Police at an early stage should they witness signs of another gathering beginning to form

These measures should ensure that you see a fast and effective response. What I would ask is that residents report any information or incidents through on 101 in order to assist our collective response. If a crime is in progress, 999 should be used.

I apologise for the frustrating position of the last couple of weekends and will ensure that I personally maintain oversight of the issues including a debrief and review of our approach as outlined above, early next week.

Should you have any further concerns, please do not hesitate to contact me directly.

Regards

Kelly Ansell



Kelly Ansell
Service Director - Communities
Environment and Community

From:
Sent: 22 July 2020 14:02
To: Kelly Ansell ; Chris Saunders
Subject: Re: Illegal Raves

Dear Directors,

Since emailing you yesterday we have been contacted by other Honeycombe Beach residents who also wish to register complaints re the above and are anxious to learn what action is planned by BCP. For your information the age range of complainants is from 31 to over 70.

Not only are these events breaching sections 79 and 80 of the Environmental Protection Act 1990 but they also fail to comply with your own bylaws which stipulate that music should not be heard more than 50 feet from its source

As this matter has been brought not only to your attention but also that of Vikki Slade and Dorset Police we will also bring the matter to the attention of our MP Tobias Ellwood should BCP not provide us with an acceptable action plan to prevent/police this type of event.

Kind regards

On 21 Jul 2020, at 12:19, wrote:

Dear Directors,

We understand that has forwarded our complaint regarding the above activities to you both for action . We would therefore be grateful if you let us know what action will be taken to prevent the rave planned for Saturday 26th July taking place.

From recent contact with both Dorset Police and BCP it appears that each believes it is others responsibility to take action. Would you please clarify which is the responsible body.

For your information we have been informed that our concerns re the lack of action to date in respect of the illegal gatherings have been brought to the attention of Councillor Vikki Slade by other concerned residents.

Kind regards