

From: Busfield, Louise <Louise.Busfield@dorset.pnn.police.uk>  
Sent: 12 April 2021 09:12  
To: Trudi Barlow; Licensing Com  
Cc: Dorset Police Licensing  
Subject: FW: Application to Vary Premises licence - Noisy Lobster Avon Beach

Good morning Licensing

Please see below conditions that have been mediated, and agreed, to be included on the above variation.

Kind regards,  
Louise  
Louise Busfield 8952  
Licensing Officer  
Drug and Alcohol Harm Reduction Team  
Prevention Department Bournemouth Police Station Dorset Police  
E: louise.busfield@dorset.pnn.police.uk T: 01202 222445

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Subject: RE: Application to Vary Premises licence - Noisy Lobster Avon Beach

Good afternoon

Many thanks for forwarding the link to the Lobster Hatch menu.  
I have set out the conditions as discussed as below and subject to your confirmation will forward the same to the Licensing Authority for inclusion on your Premises Licence.

A CCTV system, shall be installed to cover all entry and exit points of the premises enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record and cover areas where alcohol is kept for selection and purchase by the public, whilst the premises is open for licensable activities. It shall operate during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with correct date and time stamping. Recordings shall be made available immediately upon the request of Police or an authorised officer of the council throughout the preceding 31 day period. The CCTV system shall be updated and maintained according to police recommendations.

CCTV shall be installed above the bar in the take away outlet enabling frontal identification of customers when placing their order.

A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorised council officer recent data or footage with the absolute minimum of delay when requested.

CCTV shall be downloaded on request of the Police or authorised officer of the council. Appropriate signage advising customers of CCTV being in operation, shall be prominently displayed in the premises.

A documented check of the CCTV shall be completed weekly to ensure all cameras remain operational and the 31 days storage for recordings is being maintained.

All staff working at the premises concerned with the sale of alcohol shall be trained in accordance with an accredited training scheme from time to time and shall receive refresher training at least every 6 months. A record of all staff training shall be maintained and kept on the premises and made available on request to an authorised officer of the Council or the Police.

An incident log shall be kept at the premises. The log shall include the date and time of the incident and the name of the member of staff who has been involved. and made available on request to an authorised officer of the Council or the Police, which shall record the following:

- (a) any complaints received
- (b) any incidents of disorder
- (c) any faults in the CCTV system / or searching equipment /or scanning equipment
- (d) any refusal of the sale of alcohol
- (e) any visit by a relevant authority or emergency service
- (f) all crimes reported to the venue
- (g) all ejections of patrons
- (h) all seizures of drugs or offensive weapons

This log to be checked on a weekly basis by the DPS of the premises.

Challenge 25, shall be operated at the premises where the only acceptable forms of identification are (recognised photographic identification cards, such as a driving licence or passport I Holographically marked PASS scheme identification cards). Appropriate signage advising customers of the policy shall prominently displayed in the premises.

Staff will control the queues to ensure there is no congregation or anti-social behaviour in the vicinity of the takeaways

Condition 22 to remain for both on and include off sales - Alcohol shall only be consumed by those persons that are consuming food.