



Big Plan 2018 - 2021

Work Plan

April 2021

DRAFT



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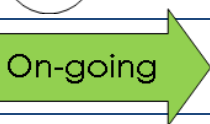


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The meaning of symbols we have used in this document

 Red	Work not started / delayed
 Amber	Work started but not completed
 Green	Work completed
 Not started	Work not due to start until
 On-going	Work already started and will continue




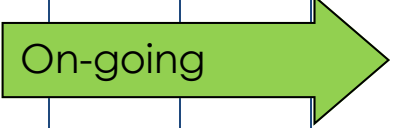
Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work on housing and care for people with complex needs, whose behaviour challenges services. This means behaviour that might cause harm or damage, or might stop people from doing things.					<p>This is part of Dorset's Transforming Care Partnership Plan.</p> <p>The Where I Live action group will check progress on this action.</p>	<p>In 2020 we bought 2 properties for specific people.</p> <p>In 2021 we bought 1 property as a step down / step up property to support people from specialist hospitals.</p> <p>We will be buying 2 more properties for individuals and 1 more step up step down.</p> <p>There are 2 more bids to buy properties in 2022.</p>






Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work with other organisations to give more choice for supported living.					The Where I Live action group will check progress on this action.	<p>The Learning Disability, Autism and Mental Health residential review programme has started.</p> <p>BCP is working with providers that are deregistering from residential care homes to supported living.</p> <p>We are writing a plan to say what supported housing we will need in the future.</p> <p>A new scheme in Southbourne was completed in 2020. The scheme is for 16 to 25 year olds. This is part of support by the Preparing for Adulthood team.</p>




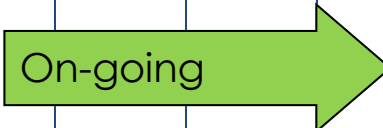
Where I Live



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Look at having 1 housing panel for Bournemouth and Poole. This group matches people to housing.					The Where I Live action group will check progress on this action.	The BCP Learning Disability and Autism Housing Allocations Panel started in 2020. Providers from the BCP area are on the Panel. The Panel meets every 6 weeks.
Review the Shared Lives service in Bournemouth and Poole. This service matches people to carers who they then live with.					The Where I Live action group will check progress on this action.	The previous Bournemouth, Poole and Dorset Shared Lives schemes have been joined up into a single BCP Shared Lives Scheme. Work has taken place to make sure processes and fees are the same across BCP area and that the client's experience remains the highest priority. Extra funding has been given to Shared Lives to increase the service so more people can be supported.




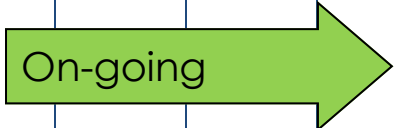
Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making sure more people have a Health Check every year.					The Health action group will check progress on this action. The group checks at every meeting.	Project Plan in place for 2021 and will be shared with the group as soon as it is signed off. There are lots of key parts of the Project Plan which the Health action group can be involved in. Key activities will be discussed with the group at each meeting and updates sent in monthly e-bulletins.




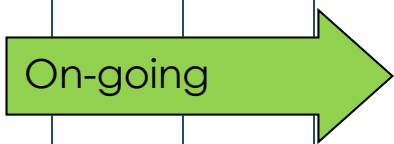
Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making sure more people have Health Action Plans. - Yellow Health Books					The Health action group will check progress on this action.	This links to the Annual Health Check plan for 2021. The Health action group has a project about Yellow Health books. There will be a survey launched in February 2021 . Results of the survey about Yellow Health Books will mean new pages and books will be printed in 2021.




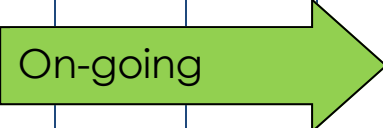
Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Using Experts by Experience to check health services. These are people with learning disabilities or carers who have their own experience of health services.					Dorset NHS Clinical Commissioning Group will check this action and update the Health action group.	Annual Health Check Project 2021 identifies having Learning Disability Champions from GP practices and others such as health, providers, parents / carers to promote and support quality health checks. Health Action group and the new Health Check Steering Group will make sure health checks are a priority. Work with People First Forum on a virtual Quality Checking Process during 2021.




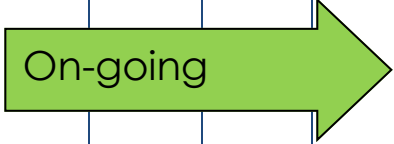
Staying Healthy



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Help make health services for people with learning disabilities better so that fewer people die early.					The Health action group will check progress on this action.	Regular LeDer updates at the Health Action Group and the Learning Disability Partnership Board. New LeDer Steering Group started in 2020, to support system change from the reviews .





Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Putting in better toilets and more Changing Places. Changing Places are large, accessible toilets that have extra equipment.				NS	The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.	Because of Covid-19 a Task and Finish group was not set up in late 2020 to oversee this work. It is hoped to start the work in 2021.
Supporting people into work.					The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.	BCP Council, Dorset Council, Dorset Healthcare and Dorset Clinical Commissioning Group are looking at opportunities to work together. They are looking at having a single pathway for people needing support to get into work and keep work.






Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Supporting people with a learning disability to set up their own business.					<p>The Bournemouth Christchurch and Poole Learning Disability Partnership Board will check progress.</p>	<p>BCP Council, Dorset Council, Dorset Healthcare and Dorset Clinical Commissioning Group are looking at opportunities to work together.</p> <p>They are looking at having a single pathway for people needing support to get into work and keep work.</p>






Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Checking the quality of day opportunities in Poole.					Through monitoring of contracts and updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board .	This work did not progress in 2020 because of Covid-19. We still want to work with People First Forum to check quality of independent providers by using experts by experience.
Check day opportunities in Bournemouth.					Through monitoring of contracts and updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board .	This work will be for all of the BCP area. Risk assessments were checked for day services that wanted to re open during 2020. this was because of Covid-19.


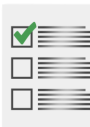



Having a good life



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Make sure day opportunities do more to help people learn new skills.					Updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board from the task and finish group.	In 2019 the Partnership Board had a workshop and shared lots of ideas. There was no task and finish group because of Covid-19. BCP Council will work with Tricuro and other day opportunity providers to see how opportunities could be developed and provided in the future. This will help us have a strategy for day opportunities.
Make sure day opportunities help people to be a part of their local community.					Updates to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board from the task and finish group.	There will be coproduction with different people and organisations to develop ideas. The pandemic has shown there are different ways to take part in day opportunities.





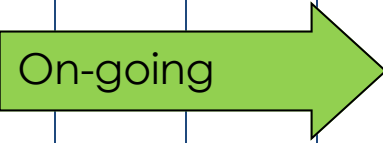
The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Giving people personal budgets and personal health budgets - this is money to spend on social care or health needs.					Update from the community learning disability teams to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board.	People who manage their Personal Health Budgets will know the cost of their care and support. This is usually taken as a Direct Payment so they can manage their own budget. People who have their care commissioned for them may not know the budget for the cost of their care and support.
Reviewing the work we pay Bournemouth People First and Poole Forum to do.					The Bournemouth and Poole Learning Disability Partnership Board will check progress on this action.	This work has been completed. They are now People First Forum.

The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making person centred planning the same across Bournemouth, Christchurch and Poole.					Contract monitoring of the Framework. Feedback from the Adult Learning Disability Service to the Partnership Board and the Learning Disability Forum	Person Centred Principles are part of the contract with providers on the Care and Support Framework. The Principles are now part of the Adult Learning Disability Service Charter.
Supporting the use of Intensive Interaction. This is a way to help people with complex needs learn to communicate with the people around them.					The Bournemouth and Poole Learning Disability Partnership Board will check progress on this action every year.	There was no update to the Partnership Board in 2020 from Dorset Clinical Commissioning Group. An update in 2021 has been planned.






The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Planning and checking that mental health services work for people with learning disabilities.					To be confirmed	<p>A review of mental health services is taking place in 2021.</p> <p>The review is by the Dorset Clinical Commissioning Group and Dorset HealthCare.</p> <p>This will give opportunities to look at improving mental health services for adults with a learning disability.</p>

The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work more between Bournemouth and Poole on planning and buying care and support, and housing services.					A task and finish group and the Where I Live group will work on this action.	The new Care and Support Framework started 1 April 2019.
Help people to use Individual Service Funds. This means that people can have more choice and control over their care and support, but their care provider looks after the money to pay for this.					A task and finish group will work on this action.	This work has not started. There needs to be agreement about what personalisation means to BCP Adult Social Care, children's social care and health.





The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work on care and support as part of the Transforming Care Programme. This is about making care and support better for people with learning disabilities and/ or autism.					The Transforming Care Programme will end in 2019.	<p>Transforming Care has finished. The NHS 10 year plan is now in place.</p> <p>A lot of the work in the Big Plan supports Transforming Care.</p> <p>The Learning Disability and Autism Joint Commissioning Board has agreed a workplan that supports the NHS 10 year Long Term plan and the BCP adult Social Care Strategy.</p>




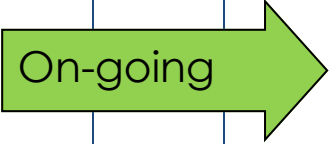
The right care and support when I need it



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Check residential care against the new Service Model from the Transforming Care Programme. This is about making care and support better for people with learning disabilities and/ or autism.					Principal Officer Joint Commissioning to report to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board	This work will be replaced with South West region Learning Disability Residential Care Framework Project. This work was delayed because of Covid-19. The work will start again in April 2021.




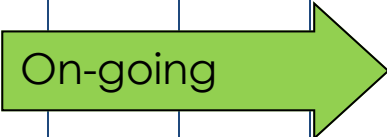
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Talking to people about different types of crime to help keep them safe.					This will be monitored by the Keeping Safe action group.	<p>The Keeping Safe event 2020 did not happen because of Covid-19. Domestic abuse and scams are the most common crimes this year.</p> <p>We will look at having a virtual event or workshops.</p> <p>We need to keep sharing information and ways to prevent crime.</p> <p>We will link with the new BCP Preventing Domestic Abuse Strategy to make sure adults with a learning disability are supported.</p>




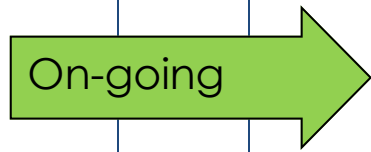
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Supporting Safe Places.					This will be monitored by the Keeping Safe action group.	<p>People First Forum has joined the national Safe Places scheme.</p> <p>There are 127 Safe Places across BCP Council.</p> <p>Some places might be closed during lockdowns or may be closed completely after Covid-19.</p> <p>People First Forum will need to check if places are staying open and are still Safe Places.</p>




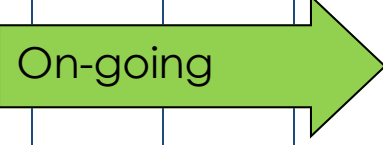
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Helping people to stay safe online.					This will be monitored by the Keeping Safe action group.	<p>The Keeping Safe event for 2020 did not happen because of Covid-19.</p> <p>There have been some new scams to do with Covid-19.</p> <p>Information has been in newsletters and by People First Forum to keep vulnerable adults, families and providers updated.</p> <p>We will look at having a virtual event or workshops about different ways to stay safe online.</p>





Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Support people with a learning disability who are victims or witnesses of crime.					This will be monitored by the Keeping Safe action group.	As of November 2020: There have been 44 referrals since April 2020: 25 from Bournemouth, 1 from Christchurch, 8 from Poole and 10 from Dorset Of which: 15 have been to court resulting in: 13 guilty verdicts/pleas 1 not guilty The courts were closed during lockdown in March and April. They opened in May and are being Covid –19 safe.




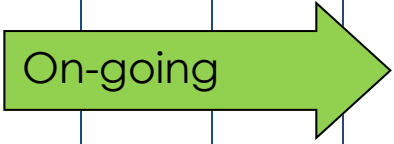
Keeping Safe



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Help care providers support people with complex needs, whose behaviour can challenge services. This means behaviour that might cause harm or damage, or might stop people from doing things					This work is part of the Transforming Care Programme. The Bournemouth, Christchurch and Poole Learning Disability Partnership Board will be given updates on progress on this action.	Dorset HealthCare started to set up a positive behaviour support network for care providers and professionals at the beginning of 2020. A virtual meeting was offered but because of Covid1-19 people were not able to attend. It is hoped this work will restart in 2021.






Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making sure young people and their families can get the right information.					The Bournemouth, Christchurch and Poole Learning Disability Partnership Board will check progress on this action every year.	There have been many one to one information meetings with parents and young people, and good feedback received. Preparing for Adult has written a picture map to show what parents need to think about and when. The Local Offer website is updated regularly. A booklet is being written to show the main information about processes and services. This was asked for by parents and carers.




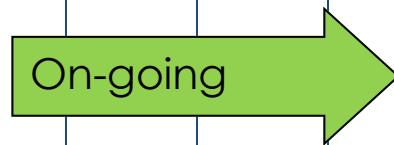
Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Do more work on how Children's and Adults' social care services are organised for people aged 0-25.					Jenni Collis-Heavens will update the Bournemouth, Christchurch and Poole Learning Disability Partnership Board	This work is still ongoing because there is some restructuring of BCP staff. This is part of a project called Smarter Structures.
Making it easier for young people to move from Children's to Adults' services.					Jenni Collis-Heavens will update the Bournemouth, Christchurch and Poole Learning Disability Partnership Board	The Preparing for Adulthood team is working well and providing an improved journey for young people.




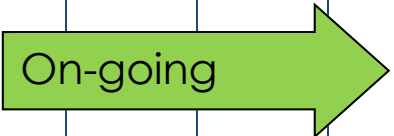
Becoming an adult



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work on making it easier for young people to move from Children's to Adults' mental health services.					Through local Special Educational Needs and Disabilities (SEND) Strategy groups and an update to the Bournemouth, Christchurch and Poole Learning Disability Partnership Board every year.	<p>The Children and Young People Mental Health Strategy and Implementation Thrive Plan is in place.</p> <p>The Plan includes developing 'iThrive to 25' so services will be up to the age of 25 years old.</p> <p>The plan includes having more therapists and working with young people to design the services.</p>





Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making more information available for carers.					The Carers action group will check progress on this action.	Information has been added to the Local Offer website, including Preparing for Adulthood information. Housing Options information was updated. Covid-19 information has been made available. Carers want more information to help plan ahead.




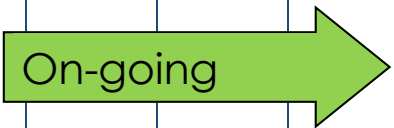
Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Getting more carers from Bournemouth to take part in the Learning Disability Partnership Board.					The Carers action group will check progress on this action.	<p>There is representation of carers from Parent Carers Together and carers take part in the Board and action groups.</p> <p>It is difficult to get more carers to take part. We continue to work with the carer support worker and organisations like Tricuro to engage with more carers.</p> <p>More carers may be interested and could join the Board as their child</p>





Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Making plans for older family carers.					The Carers action group will check progress on this action.	<p>Adult Learning Disability Service encourages older carers, and during reviews, to plan ahead for when they are not able to care for their loved one.</p> <p>Some carers do not want to plan ahead, some do not know what is available. Some choices are not always available.</p> <p>This has been a bigger problem during Covid-19.</p> <p>Family Friendly Information has been started to help carers plan ahead.</p>




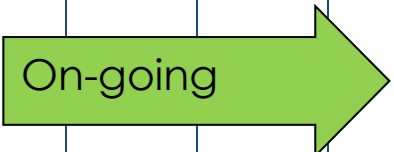
Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Work with carers and follow the ideas of 'Valuing Carers in Dorset 2016 - 2020'.					<p>The Carers action group will check progress on this action.</p>	<p>The "Valuing Carers" strategy 2016-2020 helped us decide which services are provided to carers.</p> <p>A new strategy is needed because the type of support carers want may have changed since 2016.</p> <p>Covid-19 delayed this work, but it will now start in Autumn 2021. This will involve carers looking at what new services are needed for the future.</p>

Support for my family



 What we need to do?	When will we do this by?				 How will we check this has been done?	 Update 2021
	2018	2019	2020	2021		
Support carers with advice and training.					The Carers action group will check progress on this action.	<p>There is a lot of information and support from the Family Carer Support Worker.</p> <p>There was not any training in 2020.</p> <p>Some carers would like computer training, and some do not.</p> <p>Carers want first aid training and sometimes practical help being a carer.</p>