

**APPENDIX 2**  
**Housing Revenue Account**  
**Service Charges For 2023/24**

|  | 2022/23        |               | 2023/24         |            |
|--|----------------|---------------|-----------------|------------|
|  | £              | Uplift        | £               |            |
| <b>1. Garage Rents</b>                                   |                |               |                 |            |
| <i>Proposed Charges - Tenants</i>                        |                |               |                 |            |
| Bournemouth  | £11.58         | 10.0%         | £12.74          |            |
| Poole Old Town   | £12.53         | 10.0%         | £13.78          |            |
| Remainder of Poole                                       | £7.12          | 10.0%         | £7.83           |            |
| <i>Charges - Leaseholders</i>                            |                |               |                 |            |
| Bournemouth (excl VAT)                                   | £13.64         | 10.0%         | £15.00          |            |
| <i>Charges - Non-Tenants</i>                             |                |               |                 |            |
| Poole Old Town (excl VAT)                                | £17.35         | 10.0%         | £19.09          |            |
| Remainder of Poole (excl VAT)                            | £10.90         | 10.0%         | £11.99          |            |
| Bournemouth (excl VAT)                                   | £13.64         | 10.0%         | £15.00          |            |
| <b>2. Garage Bases Bournemouth only</b>                  |                |               |                 |            |
| <i>Charges - Tenants</i>                                 | £2.44          | 10.0%         | £2.68           |            |
| Leaseholders   | £3.95          | 10.0%         | £4.35           |            |
| Private  | £4.74          | 10.0%         | £5.21           |            |
| <b>3. Garage Plots Bournemouth only</b>                  |                |               |                 |            |
| <i>Charges - Tenants</i>                                 | £2.44          | 10.0%         | £2.68           |            |
| Private  | £2.93          | 10.0%         | £3.22           |            |
| <b>4. Sheltered Housing Service Charges inc Lifeline</b> |                |               |                 |            |
| General - Poole  | £7.61          | 5.3%          | £8.01           |            |
| Willow Park - Poole                                      | £7.61          | 5.3%          | £8.01           |            |
| Belmont Court - Poole                                    | £18.64         | 5.3%          | £19.63          |            |
| <b>5. Supporting People Service Charge - Poole</b>       |                |               |                 |            |
| Personal charge  | £7.70          | 5.3%          | £8.11           |            |
| <b>6. Guest Bedrooms in Sheltered Accommodation</b>      |                |               |                 |            |
|  | 1 night        | 2 nights      | 3 nights        | 4-7 nights |
| Cost per room with no ensuite - includes cleaning        | £23.00         | £32.00        | £41.50          | £51.50     |
| Cost per room with ensuite - includes cleaning           | £27.50         | £39.00        | £50.50          | £62.00     |
| <b>7. Heating Charges - Poole</b>                        |                |               |                 |            |
| 1 bed  | £11.50         | 38.7% / 95.8% | £15.95 / £22.52 |            |
| 2 bed  | £13.80         | 95.8%         | £27.02          |            |
| 3 bed  | £16.11         | 95.8%         | £31.54          |            |
| Trinidad Village (combined heating & Communal supply)    | £15.04         | 95.8%         | £29.45          |            |
| <b>Bournemouth</b>                                       | £1.70 - £10.75 | 38.7% / 95.8% | £3.19 - £21.05  |            |
| <b>8. Communal Supply</b>                                |                |               |                 |            |
| Standard Charge - Poole                                  | £1.10 - £5.77  | 38.7%         | £1.53 - £8.00   |            |
| Standard Charge - Bournemouth                            | £0.08 - £6.73  | 38.7%         | £0.11 - £9.33   |            |
| <b>10. Laundry</b>                                       |                |               |                 |            |
| Standard Charge - Bournemouth                            | £0.77          | 7.0%          | £0.82           |            |
| <b>11. Scooter Charges</b>                               |                |               |                 |            |
| Scooter Charge point - Bournemouth                       | £1.09          | 2.0%          | £1.11           |            |
| - Poole  | £53.80 p.a.    | 7.0%          | £57.57 p.a.     |            |
| <b>12. Window Cleaning</b>                               |                |               |                 |            |
| Standard Charge - Bournemouth                            | £0.21          | 100%          | £0.42           |            |
| <b>13. Communal Cleaning</b>                             |                |               |                 |            |
| Standard Charge - Bournemouth                            | £0.04 - £1.37  | Average 5%    | £0.04 - £1.47   |            |
| <b>14. Communal Gardening</b>                            |                |               |                 |            |
| Standard Charge - Bournemouth                            | £0.07 - £4.40  | Average -3%   | £0.03 - £3.45   |            |
| <b>15. Water and sewage</b>                              |                |               |                 |            |
| Bournemouth  | £1.30 - £6.05  | Average 7.04% | £1.02 - £6.39   |            |
| <b>16. Communal Telephone and Internet Charges</b>       |                |               |                 |            |
| Bournemouth Extra Care only                              | £1.62          | -20.0%        | £1.28           |            |
| <b>17. Communal bulk refuse removal</b>                  |                |               |                 |            |
| Bournemouth  | £0.02 - £3.53  | n/a           | £0.03 - £2.38   |            |