

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE



Report subject	Tricuro Update
Meeting date	6 March 2023
Status	Public Report
Executive summary	This report provides information to members of the Committee on the position of Tricuro in respect of the management and shareholder arrangements.
Recommendations	It is RECOMMENDED that: a. Members note and comment on the report
Reason for recommendations	To ensure members of the committee are informed on the contractual and shareholder arrangements and receive an update on current activity.

Portfolio Holder(s):	Cllr Karen Rampton, Portfolio Holder for People and Homes
Corporate Director	Graham Farrant, Chief Executive
Report Authors	Phil Hornsby, Director of Commissioning for People
Wards	Council-wide
Classification	For Information

Background

1. Tricuro, the Local Authority Trading Company (LATC) originally wholly owned by the three local authorities (Borough of Poole, Bournemouth Borough Council and Dorset County Council) was successfully launched in July 2015. Unlike a private company, the 3 councils held 100 per cent of the shares in Tricuro and retained strategic control through an Executive Shareholder Group (ESG). This group was made up of elected members from all three councils who ensured that the Councils set strategic objectives for the company, received reports on progress against the Business Plan, service and quality performance, the review of future service developments and new business opportunities.
2. The three authorities transferred several in-house services to Tricuro with transferred employees retaining their existing terms and conditions.
3. When BCP Council and Dorset Council were formed in 2019, Tricuro's shares were split equally between the two councils and both have equal numbers of elected members on the ESG. Following a decision by Dorset Council to establish a new Dorset LATC, wholly owned by themselves, the services operating in the Dorset Council geographical area were transferred to a new company, Care Dorset, on 3 October 2022.
4. Discussion between the two councils relating to the transfer of Dorset Council's share in Tricuro are ongoing with the expectation of both parties that this will be concluded at the earliest opportunity, leaving BCP Council wholly owning Tricuro.
5. Tricuro continues to operate successfully in the BCP area and is working closely with the council and partners to enhance and develop its offer.
6. During the Covid 19 pandemic and the ongoing pressures within the local health and care system, Tricuro services have supported the discharge of patients from hospital, providing short- and longer-term care through the reablement service and its care homes. They also adopted new, innovative ways of supporting people in their own homes and communities when day centres were forced to close during the pandemic lockdowns and have continued to do so for some.
7. Workforce recruitment and retention is probably the biggest challenge facing care providers and Tricuro is not immune to that challenge. However, through a refreshed recruitment strategy, the company is successfully utilising apprenticeships, development opportunities and a strong training offer to bring in new staff.
8. Tricuro provide a significant proportion of day services to adults, through several day centres and groups within the community. They have actively engaged in the day

opportunities review to inform the future strategy, which will be co-produced with people who draw on services and their carers.

9. A great deal of work has been undertaken by Tricuro's Directors and managers to strengthen quality assurance, clearer financial budgeting and reporting plus ongoing modernisation of technology that support the business of the company.

Summary of financial implications

10. The contractual arrangements between BCP Council and Tricuro have a value of £19.3 million in 2022/2023.
11. As part of the council's Medium Term Financial Plan, efficiencies and savings have been delivered by the company and further efficiencies are expected as their modernisation programme progresses.

Summary of legal implications

12. The relationship with Tricuro is underpinned by two forms of legal agreement; the services contracts held with the company for the delivery of services and the Shareholder Agreement.

Summary of human resources implications

13. None.

Summary of sustainability impact

14. None.

Summary of public health implications

15. None.

Summary of equality implications

16. Tricuro provides a range of services to vulnerable adults with a wide range of conditions and these have a positive impact on their lives.

Appendices

There are no appendices to this report.