

TABLE 3 – FOI/EIR response rates within 20 days (April 2020- Dec 2022)

FOI/EIR RESPONSES BY SERVICE UNIT FY 2020/21

Service Unit	Q1 Requests	% Response Rate	Q2 Requests	% Response Rate	Q3 Requests	% Response Rate	Q4 Requests	% Response Rate
Adult Social Care	12	92%	17	100%	13	85%	22	100%
Children's Social Care	12	90%	17	77%	28	65%	26	89%
Communities	32	93%	49	98%	42	100%	31	100%
Corporate	18	70%	28	58%	21	81%	21	81%
Customer, Prog Policy			3	70%	1	0%		
D & S	10	90%	21	91%	3	67%	6	66%
Development	6	66%	12	92%	2	50%	8	50%
Environment	13	54%	41	59%	45	76%	45	84%
Finance	11	100%	14	65%	16	69%	19	84%
Growth and Infrastructure	17	80%	51	55%	46	59%	46	74%
Housing	10	80%	17	95%	17	100%	18	95%
Human resources	7	43%	6	68%	10	90%	10	70%
Inclusion family & learning	14	92%	24	96%	27	93%	24	75%
IT & IS	10	100%	11	91%	11	91%	17	95%
Law and Governance	6	90%	11	91%	11	91%	7	72%
Public Health	4	100%	1	100%				
Revenues & Benefits (SVPP)	14	80%	28	72%	20	65%	24	75%
Overall Total	196	81%	351	78%	313	79%	324	83%

Total FOI/EIR request received FY 2020/21	1184
Average % FY 2020/21	80%

TABLE 3 – FOI/EIR response rates within 20 days (April 2020- Dec 2022)

FOI/EIR RESPONSES BY SERVICE UNIT FY 2021/22

Service Unit	Q1 Requests	% Response Rate	Q2 Requests	% Response Rate	Q3 Requests	% Response Rate	Q4 Requests	% Response Rate
Adult Social Care	21	100%	17	94%	21	86%	14	79%
Children's Social Care	31	89%	30	90%	47	80%	44	35%
Communities	34	100%	31	97%	39	100%	49	100%
Corporate	20	81%	27	82%	21	66%	24	46%
Customer, Prog Policy							1	100%
D & S	13	66%	7	86%	8	88%	8	75%
Development	6	50%	5	100%	10	70%	4	100%
Environment	56	84%	46	87%	41	78%	42	65%
Finance	11	84%	17	83%	14	86%	19	70%
G & I (Now TE&P)	51	74%						
T & E (G & I)			21	95%	25	88%	34	80%
Planning (G & I)			18	95%	13	100%	17	65%
Housing	26	95%	25	80%	25	92%	29	83%
Human resources	9	70%	3	100%	7	100%	15	87%
Inclusion family & learning	24	75%	17	71%	3	100%	2	50%
IT & IS	16	95%	8	100%	9	100%	11	73%
Law and Governance	12	72%	6	100%	4	75%	4	75%
Revenues & Benefits (SVPP)	13	75%	16	81%	22	82%	25	56%
Overall Total	343	83%	311	88%	309	87%	342	73%

Total FOI/EIR request received FY 2021/22	1305
Average % FY 2021/22*	83%

TABLE 3 – FOI/EIR response rates within 20 days (April 2020- Dec 2022)

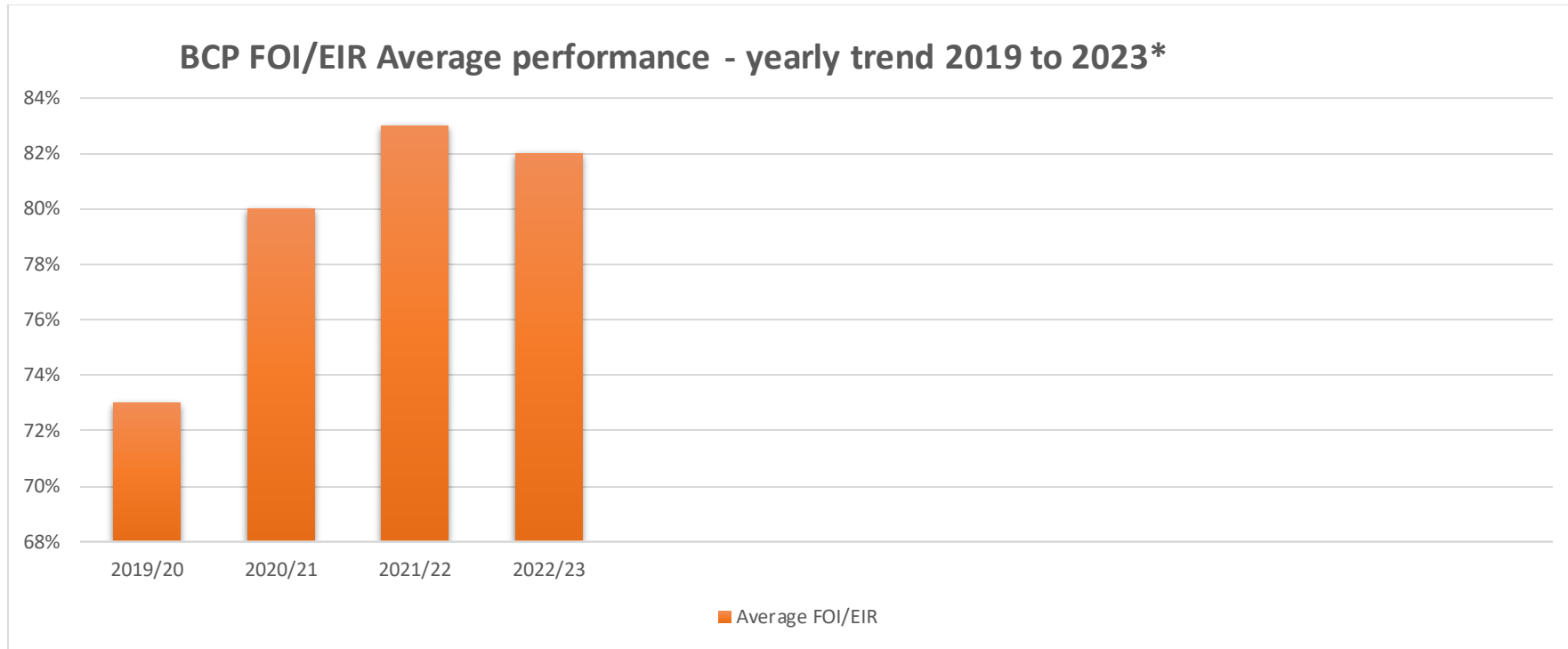
FOI/EIR RESPONSES BY SERVICE UNIT FY 2022/23*

Service Unit	Q1 Requests	% Response Rate	Q2 Requests	% Response Rate	Q3 Requests	% Response Rate
Adult Social Care	27	96%	16	100%	17	88%
Children's Social Care	43	60%	28	68%	9	56%
Communities	39	93%	45	94%	36	100%
Corporate	33	70%	26	65%	26	81%
Customer, Prog Policy			3	100%	3	100%
Delivery - Regeneration	5	100%	4	100%	4	100%
D & C	8	88%	20	65%	11	73%
Development	5	100%	8	100%	4	75%
Environment	31	55%	32	31%	36	47%
Finance	12	75%	21	76%	12	100%
Housing	26	81%	36	95%	30	93%
Human resources	13	93%	9	66%	6	50%
Inclusion family & learning	3	100%	18	73%	20	85%
IT & IS	7	100%	9	100%	12	100%
Law and Governance	2	100%	2	50%	4	100%
Planning	18	65%	24	80%	14	79%
Transport & Engineering	20	80%	35	89%	19	95%
SVPP	17	88%	13	77%	9	95%
Overall Total*	309	85%	349	79%	272	82%

*to Dec 2022 – Q4 results not available until April 23

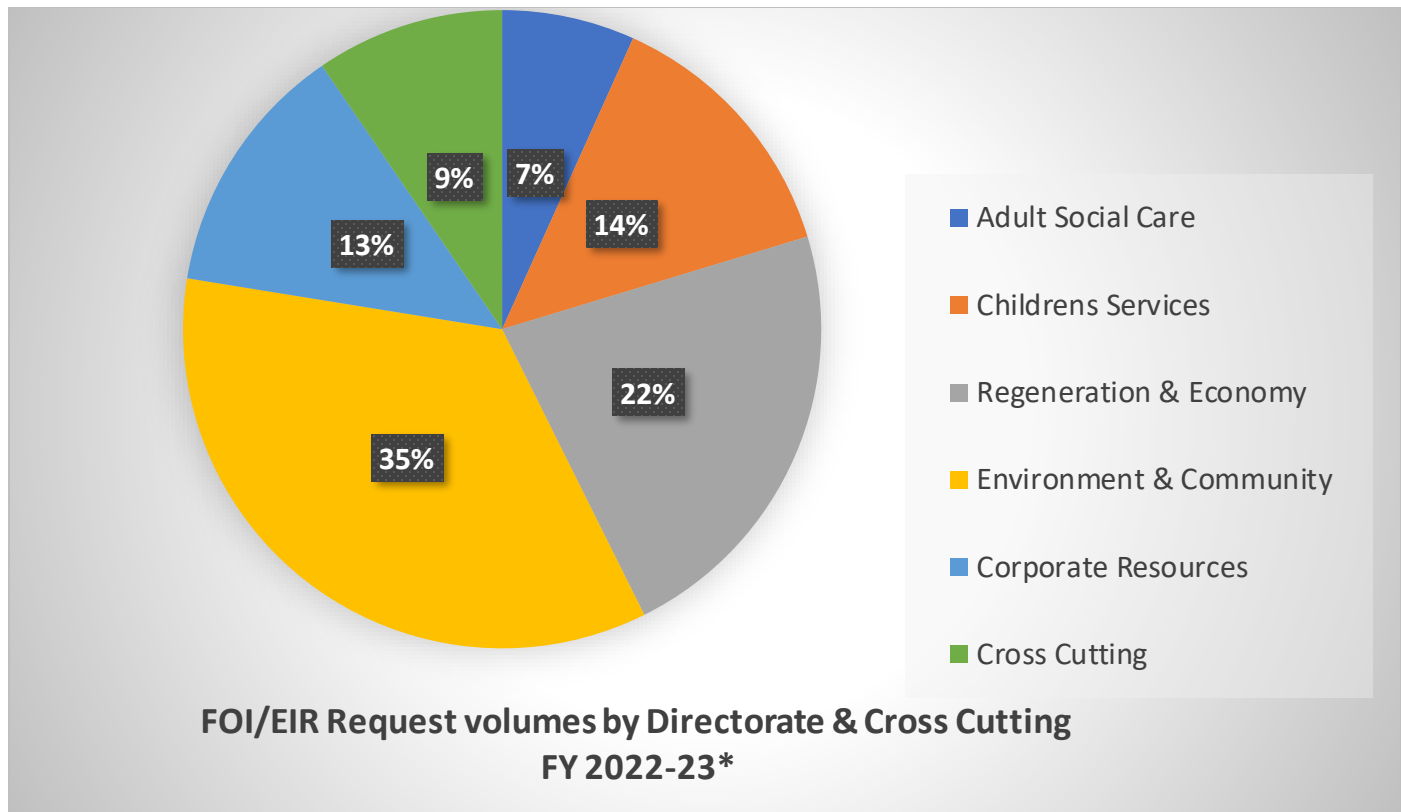
Total FOI/EIR request received FY 2022/23*	930*
Average % FY 2022/23*	82%*

TABLE 3 – FOI/EIR response rates within 20 days (April 2020- Dec 2022)



***to Q3 (December 2022)**

TABLE 3 – FOI/EIR response rates within 20 days (April 2020- Dec 2022)



***to Q3 (December 2022)**